

NEWS & Views

FREE Paper Shredding Event!

April 22 - 26

CCU is celebrating Earth Day All Week Long!

Spring is the perfect time to clean out paper clutter. Bring your no longer needed confidential papers to any CCU location to be disposed of safely and securely.

Locked bins will be available for members to use:

Monday - Thursday 8:30am - 4:30pm Friday 8:30am – 5pm



Is It Really You We're Talking To?

We always need to know we're really talking to you, especially if you call us. If you've called to make a transfer, find out if a deposit was made, or ask other account-related questions, you know we have a process to verify we're talking to you and not a scammer pretending to be you. This involves our staff asking detailed questions that you, and not a scammer pretending to be you, would have the answer to. We realize this may frustrate members who think it takes too much time, is too intrusive, or makes it seem that we don't trust them. The sad reality is that scammers do call us, pretending to be a member and trying to get us to share their personal information or withdraw money from their account. In short, the identity verification questions we ask help us protect you and keep your money safe.

If you call us with account questions, please be patient with our staff as they ask questions that help us confirm your identity and know that we're talking to you, and not a scammer. Keep in mind that many transfers can be made and transaction questions answered by accessing your account using our mobile app or online banking platform. If you need help enrolling give us a call, but know that we'll ask questions to verify your identity first.

PRESIDENT'S MESSAGE

Cloverbelt Credit Union's long time CEO/President, Paul Chittum, announced his retirement at the beginning of this year after 42 years at the credit union. On behalf of the Board of Directors and staff we want to thank Paul for his years of dedication to CCU and congratulate him on



his retirement. I personally want to thank him for the leadership and mentorship he has provided. It is with the sincerest appreciation that I wish him the best of everything in retirement. It's time to kick back and enjoy the reward of a job well done!

As the new President of CCU, I'd like to share a little about myself. My career at CCU began in 1993 as a teller when I was in high school as part of the cooperative education (school to work) program at Wausau West. After high school, I went on to earn a Bachelor's of Science degree from the University of Wisconsin-Stevens Point with a double major in Managerial Accounting and Business Administration, while continuing to work at the credit union during school breaks and summer. I did leave the credit union for one year after graduating from college and worked at a local CPA firm in the tax department. In 2000, a Director of Accounting position became available and led me back to CCU. This journey over the past 30 years brought me to where I am today. My husband Mark and I are both lifelong Wausau residents and have been married for over 25 years. We have two children, a son, Luke and a daughter, Brianna, and two border collies, Bailee and Chester. In our free time, my family and I make maple syrup, and like to go four wheeling and deer hunting. I currently serve as a volunteer on my church council and am the secretary/ treasurer of a cemetery association. I strongly believe in giving back to the community where I live by volunteering and donating, and am proud to be part of a credit union that also believes the same. People helping people is the credit union philosophy.

We are entering a new chapter at Cloverbelt Credit Union, with this change in leadership. One thing that will never change is our dedication to you, our members. We will continue to be there for all your financial needs, whatever they may be. We are committed to building a strong relationship with you based on trust and provide you with a high level of member service. Our continued focus will be on developing and delivering the services and products you need. Thank you for placing your trust in Cloverbelt Credit Union and thank you for being a member!

What Heismuns
Lisa Hieronimus, President

Our greatest renewable energy is our members.



Follow Us on \\(\overline{\pi}\)...Like the \\(\overline{\pi}\)!

Did you know that Cloverbelt has a Facebook page? Follow us on Facebook to get the most up-to-date information about events and promotions happening at the credit union. You'll get links to our monthly newsletter and information about closures, or issues with our ATMs or online banking.

Make sure to for our posts!



CCU's 88th annual meeting was held virtually on March 7th, 2024. Thank you to the members who participated by calling into the meeting. In addition to the financial overview and report on credit union activities, three current board members were reelected to serve a three-year term. Congratulations to Eldon Pagel, Jim Nick and Marty Krach.

At the board's organizational meeting **Eldon Pagel** was elected Chairman; **Scott Hunger**, Vice-Chairman; **Terry Pisca**, Treasurer; and **Beverly Folgert** was elected board Secretary. We are grateful for our board's expertise and their steadfast commitment to Cloverbelt Credit Union.



February Saver's Sweepstakes winners in the statewide \$100 drawing are **Jackson F.**, **Holly K.**, and **Tammy W**.

The \$100 winner in the CCU member-only drawing was Brian T.



Make the Switch & Be Entered to Win CA\$H Prizes!

In honor of Earth Day, April is the perfect month to make the switch – CCU members who switch to eStatements during the month of April will be entered to win cash prizes. One lucky CCU member will win \$250 and there will also be two \$100 winners. It's easy.

Use our CU-Online home banking site or our mobile banking app to monitor your account activity and view, download or print your statements. Users who log into online banking in April and agree to STOP paper statements will be entered into the drawing. Just tap any account, select "Documents," then accept the E-SIGN disclosure to automatically stop paper statements.

New users can select the "Enroll" link at the top of our website or download the Cloverbelt CU Mobile Banking app from their favorite app store and enroll. If you need help, call us at 715 842-5693 or visit any CCU office.



Everyone is looking for ways to save money, and that's just what Love My Credit Union Rewards is all about. Your CCU membership saves you money with exclusive member-only offers through our trusted partners. Members have saved over \$2 billion in discounts through Love My Credit Union Rewards. You can save too with valuable discounts from these partners:

- ♥ Save up to 20% on TurboTax federal products.
- ♥ New! H&R Block users save \$25 on in-office tax preparation.
- ♥ T-Mobile Exclusive BIG Deal Limited Time Offer.
- ♥ Switch to Spectrum mobile and save PLUS get a \$50 cash reward for each new mobile line activated. Call 833-804-3916 to access the special member offer.
- ♥ Get trusted protection at true savings with the **TruStage Auto & Home Insurance** Program. Call 800-789-6286 for your FREE no-obligation quote.
- ♥ NEW! trust & will members save 20% on any online estate plan.

Visit the CCU website to directly access all of your credit union member discounts.



CCU Members Manimals



CCU recently made a \$275 donation of items from the wish list of the Marathon County Humane Society. The donation stemmed from CCU's National Love Your Pet Day campaign inviting Lucky Kids club and CCU members to submit photos of themselves posing with their pets. For every photo received CCU donated \$5 resulting in a wonderful donation to help care for the animals at the shelter. Thank you to everyone who participated.



Pictured L - R: CCU Lucky Lion Club member, Ryder; CCU President, Lisa Hieronimus, and Ashley from the Marathon County Humane Society.

Hey Lucky Kids!



Get a double stamp for every \$5 deposit into your Lucky Club savings account.

Earn Prizes Faster!

A-Team

CCU's program to reward school-aged members for academic excellence, the A-Team, is off to a great start this year. Thank you to all students who submitted a report card with one or more A's during the second quarter. A random drawing was held for 3-\$25 cash awards in each of the four age groups.

Student members are reminded to submit their official quarterly grades to be eligible for future drawings. All student submissions are eligible for the \$300 grand prize drawing at the end of the school year.

Grade K-2

Eshton Manteufel - Boers Lincoln Muenchow Quinnlynn Wesenick

Grade 3-5 Mason Alwin

Ryder Betz Jonathan Sawall

Grade 6-8

Aubrey Davidosn **Christopher Krantz** Bryce Schalow

Grade 9-12 Tahlia Amie

Carter Barwick Liza Mueller

Grade K-2 Gabriella Alwin Dezi Amie Timothy Sawall

Grade 3-5 Aaron Davidson Sorcha Ernst Manteufel Anika Hoenisch **Emily Hughes** Maren Jensen Eli Krautkramer Adam Marek Caysa Thompson

Grade 6-8 Ava Alwin Evelyn Alwin Brooklyn Amie Carsyn Barwick

Andrew Camarato

Graison Utech

Leah Camarato Alice Edwardson Merrick Ernst Manteufel Dylan Hall Grant Hillman Anja Hoenisch Brayden Hollander Elizabeth Hughes Cade Jensen Lyla Kaetterhenry Ethan Loppnow Jesse Luczaj Mazie Reed Bennett Sapinski Levi Schmirler Ayla Thompson Eli Traska Aidan Utech Landon Wierzba

Grade 9-12

Charlie Cayley Grace Edwardson Reece Frederick Evan Groene Breyden Hall **Taylor Hollander** Caitlin Krantz Ava Krueger Dylan Neuendank Tyler Pagel Jaiden Reed Sarah Schmirler **Anthony Schuster** Katie Schuster **Thomas Schuster** Rydan Sondelski Travis Sondelski Jacob Stetz-Schleif Mackenzie Stone Julian Traska Ashleigh Wanta

A-Team Reminder! The last day to submit your 3rd quarter report cards is April 15, 2024. New Option! You can now email your report card to: A-Team@ccuwausau.com



ccuwausau.com

HEADQUARTERS WAUSAU WEST WESTON MORTGAGE CENTER

Like Us on Facebook

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