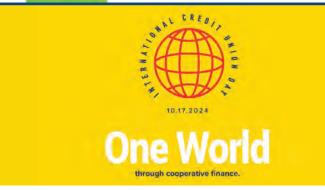
OCTOBER 2024

CCU N Vi Ε & **e** S W



Join the Celebration! Thursday, October 17, 2024

Why do hundreds of millions of people worldwide choose credit unions? Because credit unions have a "people first" philosophy that impels them to constantly improve their communities and the lives of their members. That local service feeds a worldwide network that reaches more than 403 million members across the globe.

On Thursday, October 17, CCU will join our global credit union family to celebrate the 76th anniversary of International Credit Union Day. We invite you to stop in and celebrate with your fellow member owners. We will have refreshments in our lobbies from 8:30am-4:30pm. CCU will also be giving away nine \$25 gift cards to area businesses for those members who stop in October 15-18, 2024 and register for the drawing.



CCU Member Survey **Gift Card** Winners!

A big thank you to all our members that took the time to complete the Member Survey that was emailed in August. Your feedback is invaluable to us and truly makes a difference. Your insights help us shape our services and ensure they meet your expectations.

The winners of the \$100 Visa Gift Cards are Michael S., Clarence S., and Joey T.

PRESIDENT'S MESSAGE

It was a busy summer for CCU as we were out and about participating in a variety of activities in the community. We were proud to sponsor a clover shaped balloon named "Lucky" at the Taste 'N Glow Balloon Fest. We also had



a booth at the event where staff volunteered to face paint the kids. It was a great opportunity to spread the word about the products and services CCU offers.

We attended the Wisconsin Valley Fair Animal Show and Market Sale and purchased a pig named "Babe" from a young CCU member The meat was processed and donated to the Neighbors' Place.

True to the credit union motto of "People Helping" People," CCU members have been wonderfully supportive with their donations to the fund drives the credit union participated in. Fill a Backpack, Fill a Need provided kids with needed schools supplies. Helping Paws collected needed food, items, and monetary donations for three area dog rescue and foster organizations. CCU provided the food and assembled and distributed Breakfast Kits to area schools. In September, we participated in the Baby Diaper and Hygiene Drive for the Babies' Place at the Neighbors' Place. Thank you to everyone who helped support these projects.

In October, we'll be celebrating International Credit Union Day on Thursday, October 17 with an opportunity for members to enjoy refreshments and register to win prizes that support local CCU business members.

Back by popular demand, Shred Week! October 15-18. Members are invited to bring in their no longer needed confidential papers for safe and secure shredding.

In November, CCU is a sponsor of the 14th annual Turkey Trot held in downtown Wausau, supporting the Marathon County Hunger Coalition, an initiative of the United Way, to help feed those in need during the holiday season.

In December, we have a Holiday surprise! Members are invited to Join the fun Saturday, December 7 from 9a.m.-11a.m., we'll be hosting a kid's holiday party! Santa will be at the CCU location in downtown Wausau. Join the fun as we celebrate the season with Santa, refreshments and activities.

Our greatest renewable energy is our members.

Beware of the Microsoft Support Scam

An increasing number of members are falling victim to the Microsoft support scam, and some are losing thousands of dollars. The scam starts when you get a pop-up message on your computer telling you Microsoft detected a virus or a serious security issue, but it's not actually Microsoft – it's a scammer. The message tells you to immediately call "customer support" for help, but don't do it! if you do, you're connected to a professional scammer. They may try to sell you overpriced virus protection. They may convince you to let them remotely log into your computer and take control of it so they can "remove the security threat," which can result in giving them access to your passwords, online banking, credit cards, email and more. Everything they tell you is a lie that's meant to steal your money and personal information.

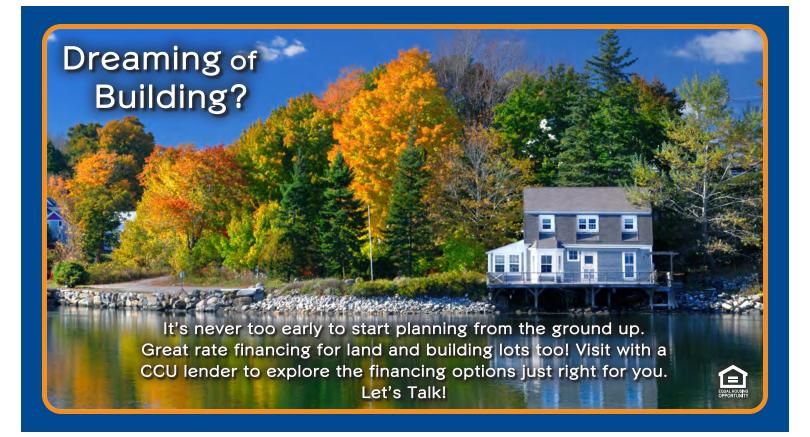
Warning Signs Signaling a SCAM:

- Microsoft WILL NOT call, text or email you to offer unsolicited support, and they'll never ask you to pay for support using cryptocurrency or gift cards.
- If you get an unexpected pop-up on your computer DON'T CLICK ON IT and DON'T CALL THE PHONE NUMBER. Your computer may already be infected with a virus or malware planted by the scammer so take immediate steps to ensure these threats are removed, either by yourself or a computer professional.



Here is an example of what a scam pop-up may look like.







Thank you to CCU members and staff who contributed to our Helping Paws fundraiser to support the pet fosters in our community. Whether you bought a candy bar, donated cash or donated items, your generosity is truly appreciated. We raised over \$700 plus received a lot of needed supplies. Items were donated to Fetch Foster & Rescue, Wags of Wisconsin and Crossroads K9 Rescue. Your donations made a difference!

Thank You!





CCU Weston Office pictured L-R: Mariah & Angela



CCU Wausau East Office pictured Standing L - R: Emily, Jessica P., Lisa, Jessica S. & Haley Seated L-R: Shannon & Lynn K.



CCU Wausau West Office pictured L - R: Cara & Julie

Moving?





If you've recently moved, you can notify us of your address change by:

- Stopping in at any CCU office to complete an address change card
- Calling us at 715-842-5693
- Sending us a message through your CU-online or mobile app access
- B Mailing a signed and dated letter to us at PO Box 659, Wausau WI 54402-0659

It is very important the credit union has your current address so statements, tax forms, account notices, and other important correspondence reaches you.



Congratulations August Winner!

Robert Z. was the lucky \$100 winner in the CCU member-only drawing!

Holiday Hours

October 14 Indigenous Peoples' Day/ Columbus Day **CLOSED**

> November 11 Veteran's Day CLOSED

November 28 Thanksgiving Day **CLOSED**

December 24 Christmas Eve Lobbies & Drive-Ups CLOSING at 12 noon

> December 25 Christmas Day **CLOSED**

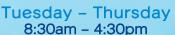
December 31 New Year's Eve **OPEN** regular hours

January 1, 2025 New Year's Day **CLOSED**

FREE Fall Paper Shred Event! October 15 - 18

Fall is the perfect time to clean out paper clutter. Bring your no longer needed papers to any CCU location to be disposed of safely and securely. Limit of two-medium size bags or boxes per member.

Locked bins will be available for members to use:



Friday 8:30am - 5pm







ccuwausau.com

WAUSAU EAST WAUSAU WEST WESTON MORTGAGE CENTER

110 McIndoe Street 625 S. 24th Avenue 5906 Business Hwy 51 Inside CCU Headquarters

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